Ambassadors of Health
Upload: Lang Center News And Ideas, The Eugene Lang Entrepreneurship Center, Columbia Business School

April 7, 2017 - In an interview with The Eugene Lang Entrepreneurship Center, City HealthWorks' Executive Director & Founder, Manmeet Kaur, shares some of the most challenging and most rewarding parts of building CHW. http://bit.ly/2oRRUhJ

Q&A with public health innovator Manmeet Kaur, recipient of the Janice Nittoli Fellowship

Urban Wire: Health and Health Policy, Sarah Rosen Wartell

March 27, 2017 – The Urban Institute selected Manmeet Kaur for the inaugural Janice Nittoli Practitioner Fellowship. Urban’s President interviews Kaur in this Q&A, and they discuss how senior researchers from Urban will collaborate with CHW to answer key questions about policy implications and solutions emerging from CHW’s work. http://urbn.is/2nLOXhq

Closing the Gap: Applying Global Lessons Toward Sustainable Community Health Models in the U.S.

The Arnhold Institute for Global Health and the Office of the United Nations Secretary-General’s Special Envoy for Health in Agenda 2030 and for Malaria

December 5, 2016 – Published by a task force of global and domestic leaders and experts including Manmeet Kaur of City Health Works, this report identifies key principles of effective community health worker programs, describes key case studies (including City Health Works), and describes a plan for piloting a sustainable program. http://bit.ly/2g1MTix

For Healthcare in the City to Work, We Need City Health Works
Promoting Prevention, by Amanda Li

December 7, 2016 – Promoting Prevention, DASH-NY’s blog reports: “Not only is there currently a lack of physicians in underserved neighborhoods across the U.S., but in these neighborhoods, there is also often a disconnect between patients and physicians.” Li explains how City Health Works is able to fill that gap, in large part because of the close, trusting relationships that coaches and clients build. http://bit.ly/2h144jA

Engaging Patients & Improving Outcomes with Service Design
Worrell


Can ordinary citizens help fill gaps in U.S. health care?
PBS NewsHour, by Sarah Varney

October 17, 2016 – Reporter Sarah Varney follows City Health Works Health Coach Destini Belton as she supports her clients to improving self-management of diabetes during sessions in the home and at a Mount Sinai Hospital Clinic. At Mamelani Projects in South Africa, Varney follows community health workers who, like Belton, go where clinics and hospitals can’t to create lasting changes in health. http://to.pbs.org/2djnvnk
An Idea borrowed from South Africa: Ordinary Citizens Fill Gaps in Health Care
Kaiser Health News, by Sarah Varney
October 20, 2016 – “Destini Belton isn’t a doctor or a nurse. She’s a trained health coach, and as a trusted neighbor in Harlem, she goes where clinics and hospitals can’t—into patients’ homes to understand the mundane but vital details of their lives.” http://bit.ly/2dtMWOk

Community workers fill gaps in health care
CNN, by Sarah Varney

Ordinary Citizens Fill Gaps in Health Care: U.S. hospitals borrow idea from South Africa
Managed Care, by Sarah Varney

Where Computer Science and Community Health Meet
Cornell Tech
October 18, 2016 – Graduate student Sonia Sen is working with City Health Works as part of her Health Tech master’s program at Cornell Tech. Sen build a natural language processing system to examine and extract key information from notes that health coaches take in the field. http://bit.ly/2frbsWz

Neighborhoods influence health, for better and for worse
STAT, by Prabhjot Singh
September 21, 2016– When clinicians are not able to support “treatment” of the circumstances of a patient’s daily life, patients, families and communities suffer. Dr. Singh cites City Health Works as one collaborative effort working to improve outcomes by connecting the clinic and the neighborhood. http://bit.ly/2ctSNG4

How Mount Sinai is trying to mend “staggering disconnect” with patients
MedCity News, by Nancy Crotti
September 16, 2016 – The challenges Dr. Stella Safo faced while treating Mrs. M highlighted failures of the health care system. When she connected Mrs. M to City Health Works Health Coach Leny Rivera, Dr. Safo saw how collaboration between a health system and a neighborhood organization is key for system redesign. http://bit.ly/2gEM3Hk
Tensions of Change - Conference Presentation

Mayo Transform Conference

SEPTEMBER 15, 2016 — Watch teams from Mt. Sinai Health System and City Health Works presented on how they are closing the gap between clinic and community, individuals and systems in Harlem. http://bit.ly/2njikV7

The Harlem healthcare model helping patients with chronic illness

Virgin Unite, by James Clasper


Why US Health Care Should Think Globally

AMA Journal of Ethics, by Samuel G. Ruchman, Prabhjot Singh, MD, PhD, & Anna Stapleton

JULY 2016 — City Health Works is cited as an example of effective application of global lessons on community health workers and one that highlights the importance of linking global and local health initiatives. http://bit.ly/29gSkn1

Sustania100 2016 - A guide to 100 Sustainable Solutions

Sustainia

JUNE 6, 2016 — City Health Works was selected out of more than 1,200 organizations to be one of Sustainia’s 100 solutions. Sustainia recognizes the importance of the City Health Works model in sustainable development. http://bit.ly/2bMZXny

Community Health Workers: Birth of a Profession

Generations, by Manmeet Kaur


The Role of Hospitals in Improving Non-Medical Determinants of Community Population Health

NYS Health Foundation & Weill Cornell Medical College

APRIL 2016 — City Health Works is referenced for its innovative role as a bridge between hospitals and communities. http://bit.ly/2c8SkpH

Bridging the Gap: Neighbors Supporting Neighbors in Harlem

TEDMED, by Manmeet Kaur

Identifying the Active Ingredient: Promoting Adaptation and Global Exchange of Innovation
Center for Health Market Innovations
May 6, 2015 - This Robert Wood Johnson Foundation funded report from the Center for Health Market Innovations (CHMI) references City Health Works as an example of effective use of reverse innovation to address healthcare's most pressing challenges. http://bit.ly/2gy19Ac

Innovators Changing Education, Health By Thinking Outside The Box
HuffPost Impact, by Jenny Chen
December 21, 2015 - Chen describes four innovative projects highlighted at the 2015 PopTech Conference. Chen describes how “City Health Works’ model challenges our current physician-based system by blending social work and medical care.” http://huff.to/2hwA7cs

Intermediaries in integrated approaches to health and economic mobility
Brookings Institution, by Prabhjot Singh and Stuart Butler
November 30, 2015 - Singh and Butler highlight City Health Works’ role as an intermediary between health systems, social services and communities. http://brook.gs/2gRVd10

Health Without Wealth
The Economist Films

City Health Works at PopTech
PopTech, by Manmeet Kaur
October 2015 – Executive Director & Founder Manmeet Kaur presents on the founding of City Health Works and why a community based model that integrates with the healthcare system can improve health outcomes for under-served patients. http://bit.ly/1WyYZib

Neighbors + Data = Better Health Care in NYC, India
The Free Press, by Christine Parrish

Manmeet Kaur On Community Healthcare Workers & Inner-City Healthcare Costs
Gerson Lehrman Group
The Prescription for a Healthy Life
NationSwell
MARCH 18, 2015 - Get a glimpse of the day-to-day work of a City Health Works Coach and learn how the organization’s mission. http://bit.ly/1MLfIgL

An African Village Inspires A Health Care Experiment In New York
NPR, by Joe Palca
NOVEMBER 24, 2014 - Joe Palca explains, “There’s a project in the neighborhood of Harlem in New York that has a through-the-looking glass quality. An organization called City Health Works is trying to bring an African model of health care delivery to the United States. Usually it works the other way round.” http://n.pr/2hxwesf

What Doctors Can’t Do
The New York Times, by Tina Rosenberg
AUGUST 28, 2014 - Dr. Prabhjot Singh, Lead Strategic Advisor to City Health Works, is quoted in this New York Times article about how doctors are limited in their ability to change patient behavior. http://nyti.ms/2hqljRP

Uptown Group makes healthy living easy, city seeks to partner up
NY Daily News, by Jan Ransom
AUGUST 27, 2014 - Ransom highlights the experience of a City Health Works client who lost 15 pounds and dramatically lowered her blood sugars. http://nydn.us/2hwAWC4

Health Transformed: The Power of Engagement
Colorado Health Symposium, Presentation by Manmeet Kaur and Prabhjot Singh
JULY 2014 – In this Plenary Panel talk, Executive Director & Founder Manmeet Kaur and Lead Strategic Advisor Prabhjot Singh describe their work abroad that paved the way for the founding of City Health Works. http://bit.ly/2gt1PC1

Addressing Patients' Social Needs: An Emerging Business Case for Provider Investment
The Commonwealth Fund
MAY 29, 2014 - A Commonwealth Fund report references City Health Works, explaining that “City Health Works aims to engage networks within communities to ‘target an entire microenvironment,’ such that the intervention improves both the health of participating individuals and the community as a whole.” http://bit.ly/SiAqq0

Community Health Partner
Columbia Business School Magazine, by Amanda Chalifoux
City Health Works
Press List

Alex D. Federman, MD, Approved for Funding by the Patient-Centered Outcomes Research Institute (PCORI)
Mount Sinai Press Office
February 5, 2014 - City Health Works will be participating in a PCORI Grant with Mount Sinai Health System to deliver health coaching for asthma. [http://bit.ly/2hmYohH](http://bit.ly/2hmYohH)

The Wages of Health
Columbia Magazine, by Paul Hond
Winter 2013 - This in-depth narrative piece describes the early motivation and personal convictions that led to the founding of City Health Works and the changing policy environment pushing its growth. [http://bit.ly/2hwobHB](http://bit.ly/2hwobHB)

Community Health Workers - A Local Solution to a Global Problem
New England Journal of Medicine, by Prabhjot Singh, M.D., Ph.D., and Dave A. Chokshi, M.D.